

HEALTH & WELFA

C.L. BUTCH OTTER, GOVERNOR RICHARD M. ARMSTRONG - Director DEBRA RANSOM, R.N., R.H.I.T., Chief BUREAU OF FACILITY STANDARDS 3232 Elder Street P.O. Box 83720 Boise, ID 83720-0036 PHONE 208-334-6626 FAX 208-364-1888

December 11, 2008

Jeffrey Martin Gritman Medical Center 700 South Main Street Moscow, ID 83843

Gritman Medical Center, provider #131327 RE:

Dear Mr. Martin:

This is to advise you of the findings of the Medicare Validation survey, which was concluded at your facility, Gritman Medical Center, on November 20, 2008.

Enclosed are a Statement of Deficiencies/Plan of Correction, Form CMS-2567 and a State Licensure Statement of Deficiencies/Plan of Correction which state that no deficiencies were noted at the time of the survey.

Thank you for the courtesies extended to us during our visit. If we can be of any help to you, please call our office at (208)334-6626.

Sincerely,

GARY GUĪLES

Health Facility Surveyor

Non-Long Term Care

SYLWA CRESWELL

Co-Supervisor

Non-Long Term Care

GG/mlw Enclosure

PRINTED: 11/25/2008 FORM APPROVED **Bureau of Facility Standards** STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING B. WING 131327 11/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 700 SOUTH MAIN STREET **GRITMAN MEDICAL CENTER MOSCOW, ID 83843** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) B 000 B 000 16.03.14 Initial Comments No deficiencies were cited during the Idaho state licensure survey of your hospital. Gritman Medical Center was in compliance with IDAPA 16.03.04, Minimum Standards for Hospitals in Idaho. The surveyors conducting the on-site visit were: Gary Guiles, RN, HFS, Team Leader Teresa Hamblin, RN, HFS

Bureau of Facility Standards

TITLE

(X6) DATE

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/25/2008 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		131327	B. WING			11/20/2008	
NAME OF PROVIDER OR SUPPLIER GRITMAN MEDICAL CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 700 SOUTH MAIN STREET MOSCOW, ID 83843			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PROVIDER'S PLAN OF COR PREFIX (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE ADEFICIENCY)		ULD BE	(X5) COMPLETION DATE
C 000	No deficiencies we recertification surve hospital. Gritman formpliance with 42 Participation: Critic	re cited during the ey of your critical access Medical Center was in CFR part 485, Conditions of cal Access Hospitals. The ng the on-site visit were: IFS, Team Leader	C	000			
LABORATOR	Y DIRECTOR'S OR PROVI	DER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

C. L. "BUTCH" OTTER -- Governor RICHARD M. ARMSTRONG -- Director DEBRA RANSOM, R.N.,R.H.Y., Chief BUREAU OF FACILITY STANDARDS 3232 Elder Street P.O. Box 83720 Boise, ID 83720-0036 PHONE 208-334-6626 FAX 208-364-1888

December 16, 2008

Jeffrey Martin Gritman Medical Center 700 South Main Street Moscow, ID 83843

Provider #131327

Dear Mr. Martin:

On November 20, 2008, a complaint survey was conducted at Gritman Medical Center. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00003881

Allegation: A patient was misdiagnosed in the Emergency department. The hospital is trying to collect for the services.

Findings:

An unannounced visit was made to the hospital on 11/17/08-11/20/08. A complete Medicare recertification survey and state licensure survey were conducted in conjunction with the complaint investigation. Fifteen clinical records of emergency department (ED) patients were reviewed. Quality improvement documents were reviewed. Nursing and physician staff were interviewed.

All of the ED records documented appropriate examinations and testing for emergency patients. Patients were provided treatment commensurate with their diagnoses. One medical record documented a 48 year old female who presented to the ED on 9/21/08 at 10:07 PM. She complained of abdominal pain. She was seen by a physician who ordered x-rays, laboratory tests, and an ultrasound. These were completed. The cause of the pain was not determined. The patient did have a high white blood count of 16,300. This result was not mentioned in the physician's progress note. The patient was discharged in stable condition with a prescription for pain medication and instructions to return if the symptoms worsened.

The credentials file of the physician who treated this patient was reviewed. The physician was appropriately qualified and had been granted privileges in accordance with hospital bylaws. The physician reviewed the medical record and was interviewed on 11/19/08 at 9:00 AM. The physician stated she did not remember the patient. She stated a dipstick urine test was normally done in the ED for patients with abdominal pain. This test was not documented. The physician stated she did not know why it was not documented. Even though there were questions regarding this patient's care, the patient received extensive testing and was examined by a physician. There was insufficient documentation and other evidence to make further determinations regarding the patient's care. The correctness of diagnoses and the course of treatment prescribed by physicians are medical practice issues and are not governed by state or federal hospital regulations. No substandard practices were identified. No deficiencies were cited.

In a separate issue, a complaint regarding billing issues was also made against the hospital. Billing issues are not covered by regulations. This was not investigated.

Conclusion: Unsubstantiated. Lack of sufficient evidence.

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As none of the complaints were substantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,

GARY GUILES

Health Facility Surveyor

Non-Long Term Care

SYLVIA CRESWELL

Co-Supervisor

Non-Long Term Care

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